Conducting business activities based on promotion of CSR management

As the TOSHIBA TEC Group, we commit ourselves to creating new values and contributing to the society throughout our operations, to practice high business ethics.

We also conduct business activities based on the principles of meeting the expectations of various stakeholders including customers, shareholders/investors, employees, communities and suppliers, as well as making efforts to bring mutual prosperity.

We believe it is essential for the TOSHIBA TEC Group with global operations to gain the trust of all stakeholders in various countries and regions, by responding to their needs and expectations, in order to achieve sustainable growth as a corporate group.

The TOSHIBA TEC Group has embodied this idea as its Corporate Philosophy "Our Five Commitments." All Group employees around the world share and practice this idea by acting in accordance with the "TOSHIBA TEC Group Standards Of Conduct" established based on this corporate philosophy.



Giving top priority to human life, safety and legal compliance

CSR management gives top priority to "human life, safety and legal compliance."

The TOSHIBA TEC Group encourages its employees around the world to thoroughly understand and implement the "TOSHIBA TEC Group Standards Of Conduct." The Group has assigned me as CRO* and established a risk compliance system, to comprehensively covering sales, engineering and production, to give top priority human life, safety and legal compliance.

In addition, the Group works to prevent accidents that endanger human life and safety, ensure product safety, and enhance the quality assurance system on a global basis, to provide products and services, which customers can use with confidence.

* CRO: Chief Risk-Compliance Management Officer





Promoting business activities as a corporate citizen of planet Earth

The TOSHIBA TEC Group always conducts its business activities by bearing in mind its status as a corporate citizen of planet Earth.

A corporate citizen of planet Earth has two aspects.

One is to be willing to fulfill the role of an enterprise toward a better natural environment. In order to build a sustainable society, we are working on an environmental plan by giving top priority to the conservation and protection of the world's natural resources, in every business process and product. We are also committed to providing environmentally conscious products around the world and reducing the environmental impact in every stage of our business activities including development, production and distribution.

The second aspect is to be an enterprise that recognizes and respects differences in culture, history and customs among countries and regions in the world. A variety of people live on the earth, of difficult races, genders and ages, each with their own individuality and personality. We value new ideas, which are created when people with different personalities enlighten each other. We also utilize human resources by respecting diversity, and focus on the work style innovation of individuals.

Achieving accountability to stakeholders

The TOSHIBA TEC Group is supported by stakeholders, such as customers, shareholders/investors, employees, communities and suppliers. Through communication opportunities, the Group commits itself to thoroughly identifying and meeting the stakeholders' expectations as well as disclosing matters which must be explained to the stakeholders, on a timely basis.

We will continue to conduct business activities as a corporate citizen of planet Earth that actively contributes to the society. I appreciate your continued support and guidance.



President and Chief Executive Officer
TOSHIBA TEC CORPORATION
June 2014

4