

## Editorial Policy

---

The TOSHIBA TEC Group recognizes that consideration toward all stakeholders, including customers, employees, shareholders and communities, is necessary for sound business activities.

By classifying CSR activities according to the seven core subjects of the ISO 26000, as well as providing a clear and easy-to-understand description from the reader's point of view, this CSR Report has been issued in that hope that the TOSHIBA TEC Group's system and activities based on such a policy are understood by as many stakeholders as possible.

We hope to use this Report as a communication tool with stakeholders. We utilize this Report as a tool for communication with the stakeholders, and keep striving to improve the contents with the help of your valuable comments.

## Scope of This Report

---

Reporting Period:

This Report not only focuses on the activities in fiscal 2014 (from April 2014 to March 2015) but also includes some activities continuing from the past as well as more recent ones.

Report Scope:

In principle, TOSHIBA TEC Group  
(TOSHIBA TEC Corporation and its consolidated subsidiaries)

Environmental Data:

TOSHIBA TEC Corporation and its consolidated subsidiaries

## Publication

---

September 2015

(Next issue scheduled for August 2016, previous issue: August 2014)

## Reference Guidelines

---

- GRI (Global Reporting Initiative)  
"Sustainability Reporting Guideline 3rd Edition (G3)"
- Ministry of the Environment  
"Environmental Report Guidelines" (2012 Edition)  
"Environmental Accounting Guidelines" (2005 Edition)
- Japanese Standards Association  
"ISO 26000: 2010"

# CONTENTS

**Corporate Philosophy, Editorial Policy, Contents — 01**

**Top Message — 03**

**Business Overview — 05**

**Topics — 07**

**Organizational Governance — 11**

**Human Rights and Labor Practices — 13**

**Fair Operating Practices — 16**

**Customers (Customer Issues) — 19**

**The Environment — 21**

**Community Involvement and Development — 33**

**Third-Party Comments — 37**

**Website — 38**